

Opening message: Thank you for calling the Yale New Haven Health System Employee Resource Information Center. So that we may best direct your call, please select from our menu of 9 options

- 1. HR Connect**
 - Press 1 for Benefits and Other HR Related Information
 - Press 1 to speak to an HRConnect Representative
 - Press 2 to be connected to a Cigna Medical Plan Representative
 - Press 2 for Leave of Absence
 - Press 1 to speak to a YNHHS Leave of Absence Representative
 - Press 2 to be connected to The Hartford
- 2. Occupational Health & questions on COVID**
- 3. Patient Resource Coordinators**
- 4. Payroll**
- 5. Employee Relations**
 - Press 1 for Bridgeport Hospital
 - Press 2 for Greenwich Hospital
 - Press 3 for CPBS, Grimes, HCP, HSC, NEMG
 - Press 4 for Yale New Haven Hospital
 - Press 5 for Westerly Hospital
 - Press 6 for L+M
 - Press 7 for VNA
- 6. IT Help Desk or INFOR Technical Questions**
- 7. Job Applications or Recruitment Information**
 - Press 1 for Bridgeport Hospital
 - Press 2 for Greenwich Hospital
 - Press 3 for CPBS, Grimes, HCP, HSC, NEMG or Yale New Haven Hospital
 - Press 4 for Westerly Hospital
 - Press 5 for L+M or VNA
- 8. Workplace Injury Information**
 - Press 1 for all organizations, excluding Westerly Hospital
 - Press 2 for Westerly Hospital
- 9. Employee and Family Resources and LivingWell Cares**
 - **Press 1 for Employee and Family Resources** (877-275-6226)
 - **Press 2 for LivingWell Cares** (888-533-3742)

To replay this menu of options, please press *

*Note: If employee hits * or # or 0 or if nothing is selected, replay selection options. If no option is selected thereafter, automatic transfer to HR Connect
Not able to have any more than 9 options.*